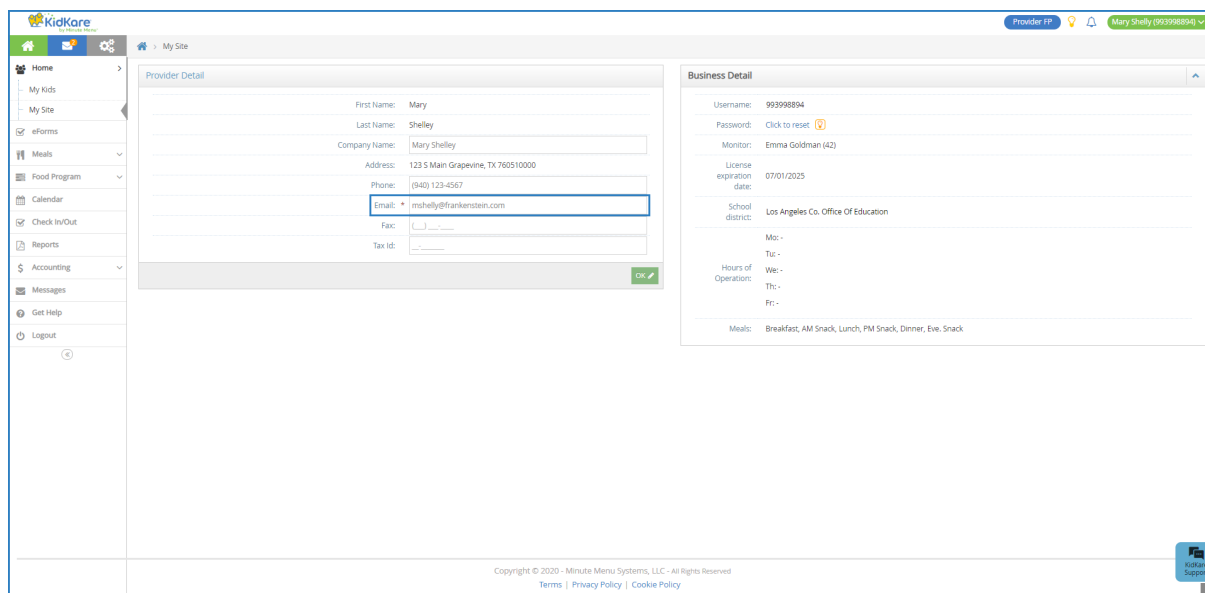


# Resolve the "Invalid Value Passed For Email" Error

Last Modified on 08/17/2020 2:01 pm CDT

When you attempt to sign up for Accounting, you may see the following error message: Invalid Value Passed for Email. This error means that there is no email address tied to your KidKare account.

1. From the menu to the left, click **Home**.
2. Click **My Site**. The My Site page opens.
3. In the **Provider Detail** section, click **Edit**.
4. Click the **Email** box and enter your email address.



The screenshot displays the KidKare web interface. On the left is a navigation menu with options like Home, My Kids, My Site, eForms, Meals, Food Program, Calendar, Check In/Out, Reports, Accounting, Messages, Get Help, and Logout. The main content area is titled 'My Site' and contains two panels: 'Provider Detail' and 'Business Detail'. The 'Provider Detail' panel has fields for First Name (Mary), Last Name (Shelley), Company Name (Mary Shelley), Address (123 S Main Grapevine, TX 760510000), Phone ((840) 123-4567), Email (\* msshelly@frankenstein.com), Fax, and Tax Id. The Email field is highlighted with a blue border. A green 'OK' button is at the bottom right of this panel. The 'Business Detail' panel shows Username (999988894), Password (Click to reset), Monitor (Emma Goldman (42)), License expiration date (07/01/2025), School district (Los Angeles Co. Office Of Education), Hours of Operation (Mo: -, Tu: -, We: -, Th: -, Fr: -), and Meals (Breakfast, AM Snack, Lunch, PM Snack, Dinner, Eve. Snack). At the bottom of the page, there is a copyright notice for Minute Menu Systems, LLC and a 'KidKare Support' icon.

5. Click **OK**.