

Send Messages

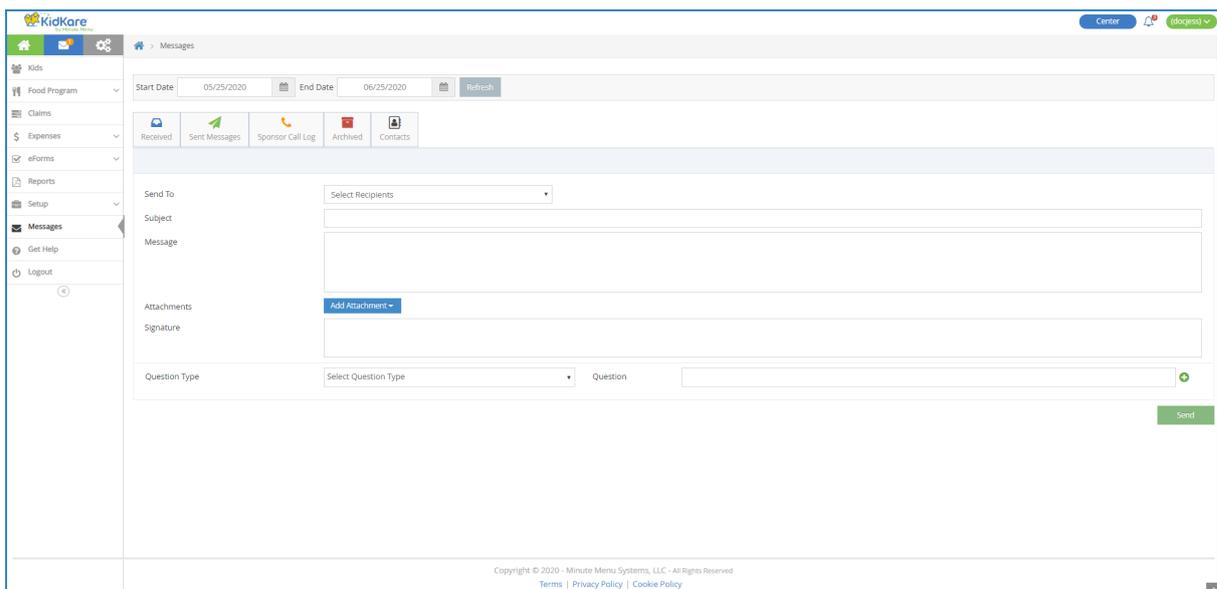
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KidKare's messaging feature allows you to send messages to guardians of participants enrolled in your center. If you are a sponsored center, you can also send messages directly to your sponsor (if they allow it). You can message guardians individually, in small groups, or you can send one message to all parents for active participants at the same time. When messaging guardians, you also have the option to attach planned menus and include a survey to which guardians can respond. These surveys can be used to plan attendance, screen for COVID-19 symptoms, or gather any other information you need from parents.

Notes for Sponsored Centers: Your sponsor must enable this feature for you. The survey option is only available when messaging parents. You cannot include surveys in messages sent to your sponsor. Your sponsor must enable sponsor messaging before you can message them.

To send messages:

1. Click . The Messages page opens.
2. Click **Send Message**. The Message Editor opens.

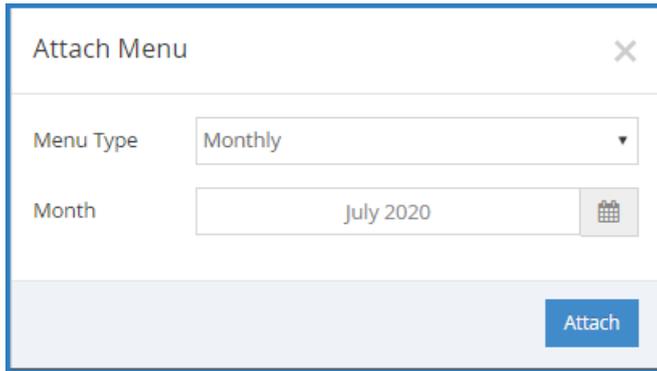


3. Click the **Send To** drop-down menu and select the people you are messaging:
 - To send a message to your sponsor, select **Sponsor**.
 - To send a message to one or more guardians, click each guardian name to include in the message. You can use the **Search** box in this menu to search for specific contacts.
 - To message all guardians, select **Guardians for All Active Participants**.

Note: According to your display settings, this option may be called something different, such as **Guardians for All Active Kids**. For more information, see [Set Display Settings](#).

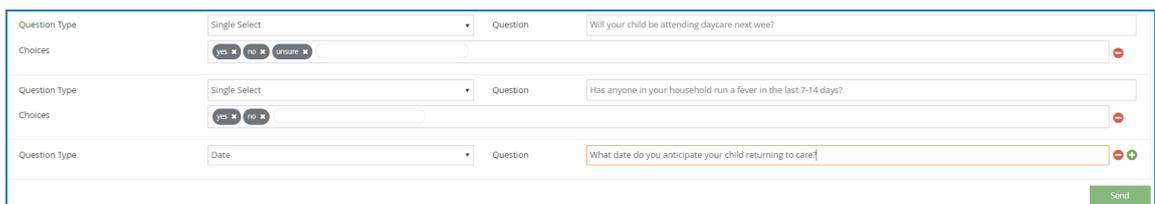
4. Click the **Subject** box and enter a subject for your message.
5. Click the **Message** box and enter your message content.
6. To attach a menu:

- a. Click **Add Attachment** and select **Menu**. The Attach Menu pop-up opens.



- b. Click the **Menu Type** drop-down menu and select **Monthly, Weekly, or Custom**.
- c. Select the date for which to send the month. The available options vary according to the menu type you selected.
- **Monthly:** Click the **Select Month** box and select the month for which to send menus.
 - **Weekly:** Click the **Select Day** box and select a day in the week to send. Menus for dates in the same week are attached.
 - **Custom:** Click the **From** box and enter the first date in the range to send. Then, click the **To** box and enter the last date of the range to send.
- d. Click **Attach**. The Scheduled Menus report for the month or the week is attached to the message.
7. Click **Add Attachment** and select **File** to add any additional attachments to this message. For example, you could attach a PDF newsletter.
8. Click the **Signature** box and enter your email signature. If you are messaging your sponsor, go to **Step 10**.
9. To add a survey:

- a. Click the **Question Type** drop-down menu and select the question type to include on the survey. You can choose from the following:
- **Single Select:** The guardian can select one answer only.
 - **Multi-Select:** The guardian can select multiple answers.
 - **Date:** The guardian must select a date.
 - **Text:** The guardian can type any answer.
- b. Click the **Question** box and enter the question. If you selected **Date** or **Text**, go to **Step 9d**.
- c. Click the **Choices** box and enter the responses from which the guardian can choose. Press **Enter** or **Tab** between choices. To remove a choice, click **X** or press **Backspace**.



- d. Click  to add a new question to your survey. Repeat **Steps 9a - 9c** to add as many questions, as needed.
- e. Click  to remove questions from your survey.

10. When finished, click Send.

The screenshot shows the KidKare Messages interface. On the left is a navigation menu with options: Kids, Food Program, Claims, Expenses, eForms, Reports, Setup, Messages (selected), Get Help, and Logout. The main area is titled 'Messages' and includes filters for Start Date (05/25/2020) and End Date (06/25/2020), along with a Refresh button. Below the filters are icons for Received, Sent Messages, Sponsor Call Log, Archived, and Contacts. The message composition area includes fields for Send To (Guardians For All Active Kids), Subject (Return Survey), and Message (Please answer the questions below.). There is an 'Add Attachment' button and a Signature field containing 'Jess Center'. The survey consists of three questions:

- Question 1: Question Type: Single Select; Question: Will your child be attending daycare next wee?; Choices: yes, no, unsure.
- Question 2: Question Type: Single Select; Question: Has anyone in your household run a fever in the last 7-14 days?; Choices: yes, no.
- Question 3: Question Type: Date; Question: What date do you anticipate your child returning to care?

A green 'Send' button is located at the bottom right of the form. At the bottom of the page, there is a copyright notice: 'Copyright © 2020 - Minute Menu Systems, LLC - All rights Reserved.'