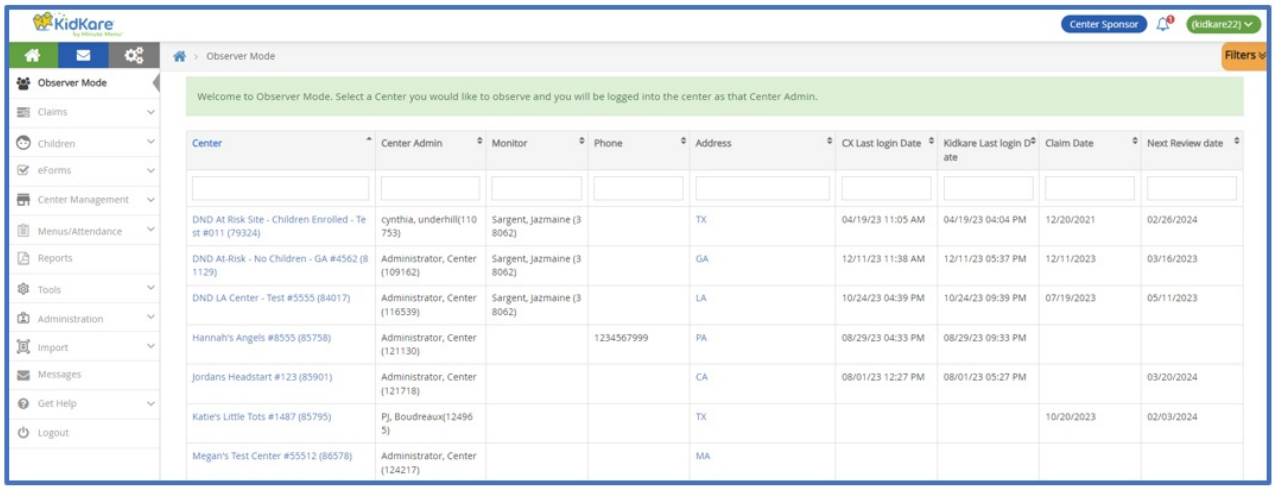
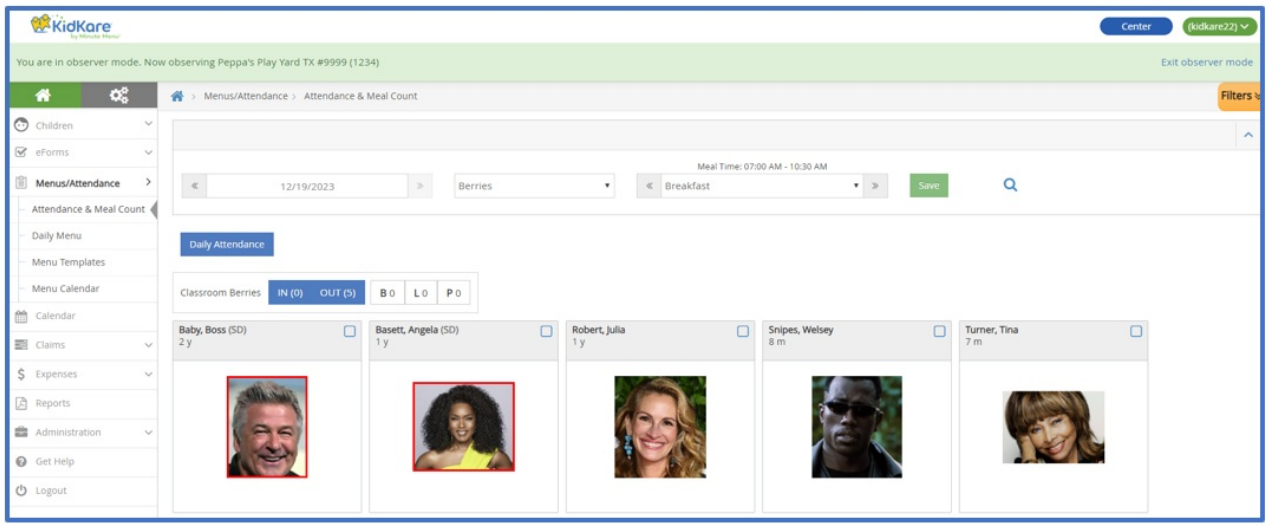
What is Observer Mode?

Last Modified on 05/17/2024 11:12 am CDT

What is Observer Mode?

Observer Mode gives sponsors the ability to login to **KidKare** and observe each site in a "view only" mode. This feature can be used to help with the following:

- Train site staff
- Troubleshoot with your sites
- See the last time sites logged in
- See last claim date
- See last review date
- Check in on their center usage as needed.

For sponsors who are currently using **MInuteMenuCX**, you can still login to **KidKare** using your CX credentials.