

Payments

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CST

When you receive an invoice from your childcare provider, you typically receive an email or text notification, depending on your selected **Notification Settings**. You can only pay for invoices online if your provider has setup online payments through Parachute. If you try to pay online and the payment fields are greyed out, this means your provider is not setup to receive online payments at this time.

Pay Invoices

Paying an invoice from the Invoice Details page allows you to view invoice details before proceeding with payment.

1. From the menu to the left, click **Payments**. The Payments page opens.

The screenshot shows the 'Payments' page for 'KidKare LLC'. At the top, there are two summary boxes: 'Total Unpaid' at \$0.00 and 'Account Credit' at \$0.00. Below this is the company logo and name. A 'Date Range' filter is set to 'By Last 30 Days'. There are search, filter, and export buttons. A table lists invoices with columns for Invoice #, Date, Status, Amount, Balance, Participant(s), and Billing Period. One invoice is shown with a 'Paid' status. At the bottom, there are 'Previous' and 'Next' navigation buttons.

Invoice #	Date	Status	Amount	Balance	Participant(s)	Billing Period
10016	02/23/2024	Paid	\$250.00	\$0.00	Mayer, Jennifer	02/16/2024 - 02/29/2024

2. Click the invoice to pay. The Invoice Details page opens.
3. Review the invoice details.
4. Select the desired Payment Method you wish to pay the invoice with
 - You may also click the **+ Add Payment Method** in the **Payment Method** drop down if you choose to add a new card.
5. Enter in the total amount you would like to charge to this payment method.

The screenshot shows the 'Pay Now' page. It features a table with columns for Invoice #, Date, Payment Method, Amount to pay, and Balance. One invoice is selected. Below the table, there is a 'Payment Details' section showing 'Total Remaining' at \$0.00, 'Fee' at \$0.00, and 'Payment Total' at \$375.00.

Invoice #	Date	Payment Method	Amount to pay	Balance
10060	03/06/2024	Select	\$ 375	\$375.00

Payment Details
Total Remaining: \$0.00
Fee: \$0.00
Payment Total: \$375.00

6. Review the payment information entered and click **Pay Now**.
7. Once payment is complete, you can navigate back to the **Payments** section and repeat **Steps 2-8** for each invoice to pay.

Pay Multiple Invoices

When you pay invoices from the Payments page, you can pay multiple invoices at the same time, if needed. This view also provides you with an overview of the charges, the invoice status, and so on.

1. From the menu to the left, click **Payments**.
2. Check the box next to each invoice to pay. You can select as many invoices, as needed.



3. Click **Pay Now** in the top-right corner, this will direct you to a screen with a list all of the selected invoices.
4. For each invoice select what payment method you would like to use.
5. For each invoice enter how much you would like to pay.
6. Review the **Payment Details** section to see the total amount paid across the different payment methods and to remaining balance of the invoices selected.
7. Click **Pay Now**.
8. Once payment is complete, you can navigate back to the **Payments** section and repeat **Steps 2-8** for each invoice to pay.

Send a Payment without an Invoice

Payers can now create payments without receiving an Invoice from the Payer first. This will only show if the provider has turned this capability on. If you do not see this feature in your account, this means your provider does not have it turned on.

Note: Creating a **New Payment** will not mark a previously generated invoice as paid. If you are looking to pay an Invoice that has already been sent you, [read more here](#).

1. From the menu to the left, click **Payments**.
2. Once the payments screen loads, click **+ User Initiated Payment** in the top right corner.
 - If you do not see this button, your provider does not have this feature turned on.
 - If you are associated with multiple providers, you may see it on one provider screen, but not the other depending on if they have the feature turned on or not.

3. The User Initialed Payment screen opens.

User Initiated Payment

Provider*	Amount*	Payment Method*	Child Name	Description	Billing Period
Chelsea Harrison ▾	\$ 0	Select ▾	Select ▾	Enter	mm/dd/yyyy - mm/dd/yy
				Notes	
				Enter	
				Cancel	Send ▾

4. Fill out all fields required and applicable to your payment.

- **Provider:** If you are connected to multiple Providers click the drop down to select which Provider you would like to send a payment to
- **Amount:** Enter in the amount you would like to send
- **Payment Method:** Select the stored ACH or Credit Card you would like to use to make the payment
- **Child Name:** If you would like to record a child associated with the payment select them from the drop down, otherwise the Provider can edit the payment and add more details after it has been sent
- **Description:** Add any details you would like to include
- **Billing Period:** Add a billing period associated with the payment if applicable
- **Notes :** Add any additional information or details the provider may need.

5. Click  and the payment is sent to the Provider.

6. A payment confirmation appears once the payment is completed.

✓ Summer, Autumn paid 🏠 **Chelsea Harrison**

Donna Summers	\$5.00
Payment Total	\$5.00