

Delete Providers

Last Modified on 06/13/2024 1:40 pm
CDT

Wait! We strongly recommend that you only delete those providers you have enrolled in error. Deleting providers completely erases them (and their data) from your database **forever**. Note that you cannot delete providers that have recorded meals. If you need to remove these providers and prevent them from logging in and submitting claims, see [Remove Providers](#) in the List Provider article.

To delete providers:

1. From the menu to the left, click **Provider Management**.
2. Select **Delete Provider**. The Delete Provider dialog box opens.

Provider Status: Active
Date: Select a day
Provider: Please select
Delete

3. Click the **Provider Status** drop-down and select the provider status in which to search. For example, you can select Pending, to select a pending provider.
 - a. When the status **Active and Withdrawn After:** or **Withdrawn Before:** are selected as the provider status, the date field will open up. Enter the date they are withdrawn before or after here. All other provider status options do not require date entry.
4. Click the **Provider** drop-down menu and select the provider to delete.

Name	#	Status	Monitor	Tier
Adams, Amy	6454	Hold	JS	1
Baum, Rebecca	8884	Active	LJ	M
Benson, Claudia	7902	Active	JS	1
Berky, Jordan	0991	Active	DJ	M
Bond, Janet	8879	Active	--	2
Caster, Julie	6383	Active	JS	2

5. Click **Delete**.
6. Click **Yes** at the confirmation prompt. The Deleting Provider from Database Please Wait Message displays.
7. Once the process is complete, the Provider Successfully Deleted From Database message displays. Click **OK**.